Missouri Job Development Fund

Assistance to Train Workers
Assistance to Train Retained Jobs
In Newly Greated and Retained

Fiscal Year 2009
Annual Report

Executive Summary

issouri is committed to meeting the training challenges faced by industry.

The Missouri Job Development Fund is an essential tool in assisting with the specialized training needed for businesses to be successful and competitive.

As a part of economic development, the program's focus is job creation and retention. Factors such as capital investment and high wages, which support family-sustaining jobs, are key to qualifying for assistance. The funding also targets the Department of Economic Development's growth-industry sectors, including automotive, agribusiness, and homeland security/defense.

In Fiscal Year 2009, **243 companies** and **five training consortiums** were approved for funding assistance to train **974 workers in new jobs** and **retrain 31,494 current workers at an average wage of \$19.50.** Additionally, Missouri companies receiving customized training assistance in Fiscal Year 2009 reported **\$1,455,964,183 in capital investment** at their facilities.

Since the program's inception in 1987, the Missouri Job Development Fund has assisted **3,968 Missouri companies** to train **456,583 Missouri workers**



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The Missouri Job Development Fund

he Missouri Job Development Fund is the Department of Economic Development's funding source for the Missouri Customized Training Program, which provides assistance to eligible businesses to train workers.

The Missouri Job Development Fund assists businesses by providing funding to raise and maintain the skill level of Missouri's workers. The global economy, rapidly changing technology, and expectations of quality have converged to create a competitive environment requiring specialized training for Missouri's workforce.

This program is also a critical component in Missouri's economic development efforts. The availability of a skilled workforce is one of the primary factors in a company's decision to add or create jobs.

The Missouri Job Development Fund is operated by **Local Educational Agencies (LEAs).** They are important partners and critical to the success of this program. Missouri hosts a strong network of community colleges and area career schools that excels at merging economic development with workforce development.

The Department of Economic Development (DED), via its **Division of Workforce Development (DWD),** cooperatively with the Department of Elementary and Secondary Education (DESE), administered the Missouri Customized Training Program in Fiscal



Year 2009. Both agencies used their respective funds to maximize the State's available training resources. This report reflects the customized training assistance funded directly by DED/DWD.



Eligibility

issouri's Industry Training programs offer flexible, responsive, and customized training specifically tailored for a company's needs. The Missouri Job Development Fund is state-funded and helps eligible companies to create or to retain jobs for Missouri workers. It can help lower the cost of locating a new facility or maintaining a facility in Missouri by assisting with funding for training services.

Companies located in Missouri that employ Missouri residents as full-time company employees may qualify if they are:

 Creating New Jobs: A company may be eligible as new or expanding if it is increasing its employment level above the peak workforce number of the past year.

OR

2. Making Capital Investment: A company may be eligible to retrain existing workers if the training is a result of a recent substantial capital investment. Industries should be a traded company, whose primary business is providing goods and services to markets outside the region.



Additional criteria such as type of industry, occupation, wage rate, and economic impact on a community also determine a company's eligibility. Funds are approved for individual projects or a consortium of companies.

Types of training range from technical and quality to "soft" areas, such as leadership and team building, which may be needed to meet that company's specific skill gaps. Assistance is available for a variety of training costs, including instructional salaries, curriculum development, and training materials.



The "classroom" may consist of traditional tables and chairs, a production setting, or any other training location conducive to accomplishing the training.

Local Educational Agencies (LEAs), such as area career schools or community colleges can help companies evaluate their particular training needs.

Companies can choose from a variety of providers to best meet their training needs. Many of Missouri's LEAs have developed specialized resources for providing instruction, curriculum development, or training materials to businesses. In other instances, the individual company or a private vendor may be the best match for meeting training goals.

The Missouri Customized Training Program has supported our efforts in enhancing the skill level of our employees and has provided assistance as we stay up to date on the technologies that support our industry.

—Diane Torey O'Dell

KCAP Launch & Technical Training Leader Ford Motor Company, Claycomo, MO

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According to a 2007 study commissioned by the US Department of Labor, Missouri ranks 8th nationally, in terms of per capita spending for state-financed customized training programs.

The Process

he Missouri Customized Training Program has become increasingly popular with Missouri companies. The relationships which develop among companies, schools, and DWD have played a large role in this popularity.

The schools (see pages 12–13) act as the local service providers for this program. They assist companies in completing and submitting the applications for training assistance.

DWD staff reviews the application and proposal for company eligibility and allowable training activities.

The program is discretionary, with eligibility and approvals made based on a combination of factors including: capital investment, high wages, job creation, targeted industries, interstate commerce, expansion of product lines or new processes, community impact, and the type of training requested.



The 'Customized Training Program' has improved the skills sets of new employees, reducing the learning curve after they are employed. New employees' productivity contributions to the assembly operations tend to be sooner and with an expectation of a higher level of quality.

—Alan L. Parker

Senior Manager Production Operations Training Boeing Integrated Defense Systems, St. Louis, MO —J. B. Waggoner
 Managing Partner
 Inovatia Laboratories, Fayette, MO

There is a direct economic benefit from Missouri Customized Training Program assistance funded through the Missouri Job Development Fund (MJDF).

Training assistance for Missouri businesses helps ensure their continued capital investment, as well as increased productivity and resulting profits. Communities benefit from job creation, retained jobs, increased wages, increased property investment, retail sales, and tax revenue.

In Fiscal Year 2009, for every dollar spent on MJDF training, an estimated \$9.61 in net revenue was generated for the State of Missouri (according to figures from a five-year, benefit-cost impact program analysis prepared by the Missouri Economic Research and Information Center).

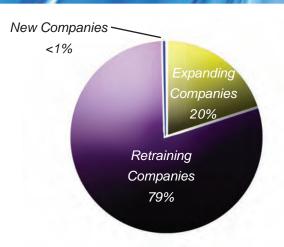


Historical Statistics

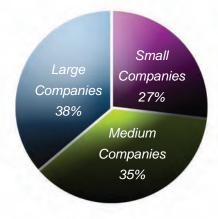
Fiscal Year 2009	Missouri Job Development Fund Appropriation Number of training projects reviewed Number of companies funded through MJDF Number of consortia funded through MJDF Average amount funded through MJDF by project Number of participating trainees Average statewide trainee hourly wage	\$11 Million 462 243 5 \$44,354 32,468 \$19.50
Fiscal Year 2008	Missouri Job Development Fund Appropriation Number of training projects reviewed Number of companies funded through MJDF Number of consortia funded through MJDF Average amount funded through MJDF by project Number of participating trainees Average statewide trainee hourly wage	\$11 Million 418 230 5 \$44,681 31,926 \$19.53
Fiscal Year 2007	Missouri Job Development Fund Appropriation Number of training projects reviewed Number of companies funded through MJDF Number of consortia funded through MJDF Average amount funded through MJDF by project Number of participating trainees Average statewide trainee hourly wage	\$7.5 Million 372 194 8 \$37,128 28,246 \$18.09

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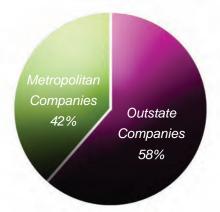
Fiscal Year 2009 Statistics



NUMBER OF COMPANIES				
Retraining	194			
Expanding	48			
New	1			
TOTAL	243			



NUMBER OF COMPANIES
FUNDED, BY EMPLOYEES
Small (under 100) 66
Medium (100–499) 86
Large (500+) 91
TOTAL 243



NUMBER OF COMPANIES
FUNDED, BY LOCATION
Metropolitan
(Kansas City & St. Louis) 103
Outstate 140
TOTAL 243

Customer Satisfaction

ommitted to customer satisfaction, DWD strives to be responsive to customer input. Companies are surveyed on an annual basis to learn what is working, as well as what areas may need improvement. Our surveys have consistently shown a high level of customer satisfaction. They also serve as a source of information regarding company training needs and priorities.

Fiscal Year 2009 Overall Program Satisfaction



Of the program participants surveyed for Missouri Job Development Fund training, Fiscal Year 2009, all respondents rated thier satisfaction level with the program above "Fair".

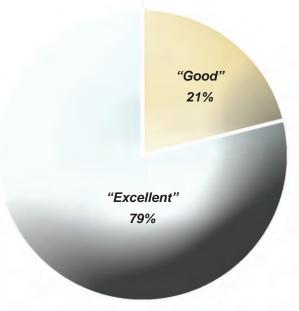
Top 10 Reasons for Training, Fiscal Year 2009 Survey

(Companies could select as many responses as applicable; this list represents raw tallies.)

- 1. Improve productivity.
 Improve quality.
 [#1 and #2 responses tied for 1st.]
- 3. Introduction of new technology/equipment.
- 4. Introduction of new product/process.

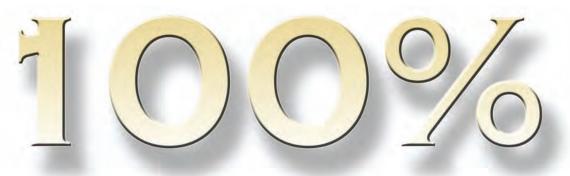
- 5. Improve worker attitude/morale.
- 6. Decrease downtime.
- 7. Reduce scrap.
- 8. Receive a quality rating (ISO, QS, Six Sigma).
- 9. Decrease employee turnover.
- 10. Company expansion or startup.

Overall Customer Satisfaction with Local Training Coordinators



Of the program participants surveyed for Missouri Job Development Fund training, Fiscal Year 2009, all evaluations were "Good" or "Excellent"; there were no "Fair" or "Poor" responses.

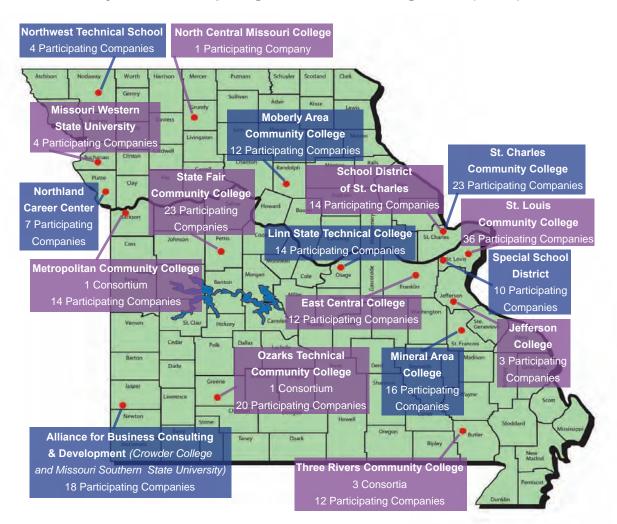
Customer Training Satisfaction



Of the program participants surveyed for Missouri Job Development Fund training, Fiscal Year 2009, all respondents reported that the program "Met their expectations"; no respondents felt their expectations were not met.

Local Missouri Service Providers

DWD Funded Missouri Customized Training Projects by FY'09 Participating Local Education Agencies (LEAs)



raining projects are operated locally by a community college or area career school. DWD's partners within the education system provide companies a local contact with a sincere interest in that area's workforce, as well as access to a variety of training resources and connections.

Missouri has seven area career schools, 12 community colleges, one state technical college and three four-year colleges certified to locally administer the Missouri Job Development Fund. Many of these institutions are also equipped to provide a variety of specialized training to meet the demands of today's constantly changing business environment.

Local Service Provider Contacts

Claude Howard

Alliance for Business Consulting & Development Neosho 800/783-8053

Shane Thudium

Brookfield Area Career Center Brookfield 660/258-2682

Don Bertram

East Central College *Union* 636/583-5195

Donald Roberts

Excelsior Springs Area Career Center Excelsior Springs 816/630-9200

Bryan Herrick

Jefferson College Hillsboro 636/797-3000

Shelle Jacobs

Linn State Technical College Linn 573/897-5257

Andrew Filla

Metropolitan Community College Kansas City 816/482-5294

Gil Kennon

Mineral Area College Park Hills 573/518-2157

Peggy Ellis

Missouri Western State University St. Joseph 816/271-4100

Terry Hughes

Moberly Area Community College Moberly 660/263-4110

Jason Helton

North Central Missouri College Trenton 660/359-3948

Dee Moore

Northland Career Center Platte City 816/858-5505

Lori Tally

Northwest Technical School *Maryville* 660/562-4181

Cindy Stephens

Ozarks Technical Community College Springfield 417/447-8909

Amanda Sizemore

St. Charles Community College Cottleville 636/922-8388

Don Robison

St. Louis Community College St. Louis 314/539-5305

Cheryl Graber

School District of the City of St. Charles St. Charles 636/443-4020

Jeff Ferguson

Special School District Sunset Hills, Missouri 314/989-7580

Brenda Bryan

State Fair Community College Sedalia, Missouri 660/596-7350

Bud Jovner

Three Rivers Community College Poplar Bluff, Missouri 573/840-9682

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Participating Missouri Businesses

Consortia:

Bootheel Regional Training Group
Eastern Jackson Co. Training Consortium
Heart of the Ozarks Training Consortium
Poplar Bluff Training Group
Tracker Marine Training Consortium

Central Missouri

3M

Columbia

ABB, Inc. Jefferson City

Analytical Bio-Chemistry Laboratories Columbia

Bob Monnig Industries, Inc. *Glasgow*

Burgers Smokehouse California

Caterpillar, Inc.

Dana Corporation Columbia

Dawn Food Products Mexico

Delong's, Inc. *Jefferson City*

Dollar General Corporation *Fulton*

Exel Moberly

Gates Corporation Columbia, Versailles

Glen Martin Engineering Boonville

Innovatia Laboratories, LLC Fayette

Kingsford Manufacturing Belle

Modine Manufacturing Company Jefferson City

Ovid Bell Press, Inc. Fulton

Pepco, Inc. *Moberly*

Phoenix Manufacturing, Inc. *Glasgow*

Quaker Oats Company Columbia

Quaker Window Products Company Freeburg

RR Donnelley Jefferson City

Sinclair Group, Inc. *Auxvasse*

Tool Tech, LLC

Unilever USA Jefferson City

Wilson Trailer Sales, Inc. *Moberly*

Kansas City Vicinity and Outlying Counties

A. Zahner Company Kansas City

ABM Manufacturing Sedalia

Acceleration, LLC Lee's Summit

American Airlines

Kansas City

Arrowhead Containers Kansas City Bayer CropScience Kansas City

Billy Goat Industries Lee's Summit

Bomag Paving Products Warrensburg

Brunson Instrument Company Kansas City

Central Power Systems & Services, Inc.

Liberty

Creative Blow Mold Tooling, Inc. Lee's Summit

Cryovac, Inc. St. Joseph

Duke Manufacturing Company Sedalia

EnerSys, Inc. *Warrensburg*

Folgers Coffee Company

Kansas City

Ford Motor Company

Claycomo

Frederick Manufacturing

Kansas City

Gardner Denver Sedalia

General Mills Operation, Inc. Kansas City

Growth Industries Enterprises Grandview

IVX Animal Health

St. Joseph

Kitco, Inc. Warrensburg

Knappco Corporation Riverside

Maasa

Magna Seating Excelsior Springs Piston Automotive, LLC *Liberty*

ProEnergy Services, LLC Sedalia

R & D Tool and Engineering Company Lee's Summit

Reardon Machine Company Saint Joseph

Sierra Bullets, LLC Sedalia

Silgan Containers Manufacturing Corporation St. Joseph

Smurfit-Stone Container Corporation St. Joseph

Stahl Specialty Company Kingsville, Warrensburg

Valspar Corporation Kansas City

Viracor, LLC Lee's Summit

Wireco World Group St. Joseph

Northeast Missouri

Commercial Envelope Manufacturing Kirksville

Conagra Foods *Macon*

Continental Cement Company, LLC Hannibal

Economy Products *Macon*

General Mills Operation, Inc. *Hannibal*

Lakeside Casting Solutions Monroe City

Pace Industries, Inc. *Monroe City*

Watlow Industries Hannibal

Northwest Missouri

Dexter Axle Carrollton

Golden Triangle Energy, LLC Craig

Kawasaki Motors Manufacturing Corporation, USA Maryville

Laclede Chain
Manufacturing Company
Maryville

Midwest Data Center Rock Port

Modine Manufacturing Company *Trenton*

Wireco World Group Chillicothe

South Central Missouri

Brewer's Ice Company *Eminence*

Cantex, Inc. Rolla

Eminence Manufacturing, Inc. *Eminence*

Independent Stave Company *Lebanon*

Olin Brass Fineweld Tube Cuba

Ozark Mountain Technologies, Inc. Cuba

RBC Manufacturing West Plains

Regal Beloit Corporation Lebanon

Royal Canin USA, Inc. Rolla

RR Donnelley
Owensville

Scroll Compressors, LLC Ava

Southeast Missouri

American Railcar Industries Jackson, Kennett

Briggs & Stratton Corporation Poplar Bluff

Buzzi Unicem USA Cape Girardeau

Centene Corporation Farmington



Gamma Healthcare Poplar Bluff

Gates Corporation Poplar Bluff

Havco Wood Products Cape Girardeau

Mississippi Lime Company Ste. Genevieve

Noranda Aluminum New Madrid Orgill, Inc. Sikeston

Pavestone Company, LP

Scott City

PlayPower LT Farmington, Inc.

Farmington

Red Wing Shoe Company, Inc.

Potosi

Rubbermaid Home Products

Jackson

Sabreliner Corporation

Perryville

Schaefer's Electrical Enclosures, Inc.

Advance

Seal Acquisition, Inc.

Mineral Point

SEMO Milling, LLC

Scott City

Signature Packaging & Paper, LLC

Jackson

Spartech Plastics

Cape Girardeau

Starting USA Corporation

Poplar Bluff

Tetra Pak Materials

Sikeston

TG Missouri Corporation

Perryville

Southwest Missouri

3M

Nevada, Springfield

Able Manufacturing & Assembly, LLC

Joplin

Alcan Packaging, Inc.

Joplin

Alliance Industries, LLC

Springfield

Aviation Fabricators

Clinton

BCP Ingredients, Inc.

Verona

Cliffstar Corporation

Joplin

Custom Powder Systems, LLC

Springfield

Duck Creek Technologies, Inc.

Bolivar

Dynatek Dalta Scientific Instruments

Galena

Edmonds Dental Prosthetics, Inc.

Springfield

EFCO Corporation

Monett

Exel

Springfield

General Mills Operation, Inc.

Joplin

Global Therm

Goodman

Graham Packaging Co.

Joplin

Harleman Manufacturing, LLC

El Dorado Springs

Jack Henry & Associates, Inc.

Monett

Jarden Plastic Solutions

Springfield

John Deere Reman

Springfield

Kraft Foods, Inc.

Springfield

Leggett & Platt Branch One

Carthage

Lozier Corporation

Joplin

Mammoth-Webco, Inc.

Springfield

Mars Pet Care US Joplin

Miracle Recreation
Equipment Company
Monett

Modine Manufacturing Company *Joplin*

Paul Mueller Company Springfield

Phoenix Manufacturing, Inc. Cole Camp

Precision Aero Services Nevada

Protein Solutions, LLC *Joplin*

Reckitt Benckiser Springfield

Schaeffler Group USA, Inc. *Joplin*

Schreiber Foods, Inc. DDN Clinton

Southern Missouri Containers Springfield

SRC Automotive Springfield

SRC Heavy Duty Springfield

Thermal Engineering International *Joplin*

Watts Radiant, Inc. *Springfield*

St. Louis Metropolitan Area

ABB, Inc. St. Louis

Ace Manufacturing & Parts Company Sullivan

Alter Trading Company LLC St. Louis

American Family Mutual Insurance Company St. Louis

American Railcar Industries St. Charles

Anheuser-Busch Companies, Inc. St. Louis

Baldor Electric Company St. Louis

Bastian Material Handling Maryland Heights

Bd Diagnostics St. Louis

Bodine Aluminum, Inc. St. Louis, Troy

Boeing Integrated Defense Systems St. Louis

Bramko Tool & Engineering O'Fallon

Buzzi Unicem USA Festus

Carden Machine Shop, Inc. Sullivan

Component Bar Products O'Fallon

Computerized Medical Systems, Inc. St. Louis

Cott Beverages USA
Maryland Heights
CPM-Beta Raven

St. Charles

Craftsmen Industries, Inc. St. Charles

Crane Merchandising Systems Bridgeton

Cutting Edge Optronics St. Charles

Computerized Medical Systems, Inc. St. Louis

Data 2, Inc. St. Peters

Dr. Pepper Snapple Group

St. Louis

DRS Marlo Coil

High Ridge

Elite Tool and Machinery System

O'Fallon

FKI Logistex, Inc.

St. Peters

GlaxoSmithKline

St. Louis

Good Earth Tools, Inc.

Crystal City

GSI Engine Management Group

St. Louis

Henkel Company

St. Louis

Henniges Automotive Sealing

Systems, Inc.

New Haven

Hermann Oak Leather Company

St. Louis

Hubbell-Killark Electric

St. Louis

Husky Corporation

Pacific

Hussman Corporation

Pacific

Hy-C Company

St. Louis

ICI Performance Products, LLP

St. Louis

Integram - St. Louis Seating

Pacific

Jost Chemical Company, Inc.

St. Louis

Kemco Aerospace Manufacturing/

Amalgamated Industries

St. Louis

King Harbor, Inc.

St. Charles

LaBarge Products, Inc.

St. Louis

Lear Corporation

Wentzville

Leonard's Metal, Inc.

St. Charles

Lunar Tool LLC

St. Louis

Marquette Tool & Die Company

St. Louis

Midwest Aviation Center

Chesterfield

Millipore Corporation

St. Charles

Most, Inc.

Troy

Mycroft, Inc.

St. Louis

Natoli Engineering Company, Inc.

St. Charles

New Florence Wood Products

New Florence

Nike IHM. Inc.

St. Charles

Obcorp, LLC

St. Louis

Oldcastle Glass, Inc.

Warrenton

Par-Way Tryson Company

St. Clair

Patriot Machine, Inc.

St. Charles

Paulo Products Company

St. Louis

PepsiAmericas, Inc.

St. Louis

Polster Tool Engineering, Inc.

St. Louis



Precise Mold and Engineering Valley Park

Pretium Packaging, LLC St. Charles

Procter and Gamble
Manufacturing Company
St. Louis

Rawlings Sporting Goods Company St. Louis

Reckitt Benckiser St. Peters

RX Systems, Inc. St. Charles

SantoLubes, LLC

St. Charles

Schwoeppe Machine & Tool, Inc. *Marthasville*

Shillington Box Company, LLC St. Louis

Sigma-Aldrich St. Louis Solae Company St. Louis

Sunnen Products Company *Maplewood*

Talisen Technologies, Inc. St. Louis

Tech Manufacturing, LLC Wright City

Tool Specialties Company Hazelwood

TransChemical, Inc. St. Louis

Trinity Products, Inc. O'Fallon

Turfline, Inc. *Moscow Mills*

Unigroup *Fenton*

United States Tape & Label Corporation

St. Louis

Universal Galvanizing, Inc. St. Peters

Vi-Jon, Laboratories, Inc. St. Louis

Virbac Corporation Bridgeton

VSM Abrasives Corporation O'Fallon

Wainwright Industries, Inc. St. Peters

Weidmann Electrical Technology O'Fallon

Willerding Metal Fabrication, Inc. O'Fallon

Woodbridge Corporation *St. Peters*

Zoltek Corporation St. Charles

For more information on the Customized Training Program:

Contact your Local Service Provider (pages 12–13) or the Customized Training Section at the Division of Workforce Development.

Missouri Job Development Fund

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